



Power Shut-Off Coordination

TEP's Design Service team will work directly with your installer to schedule a time to temporarily shut off power at your home. This is necessary so your installer can safely complete their work. The power may be off for several hours, so please check with your installer for the estimated duration.

This process may involve multiple teams, including:

- o TEP field technicians
- o A local inspector from the Authority Having Jurisdiction
- o Your installer and electrician

We'll all work together to make this process as smooth and safe as possible.

What You Need to Know



- o **Power will be shut off** while your installer completes their work.
- o **An inspection may be required** before TEP can turn your power back on.
- o **TEP can only restore power** after receiving a passed inspection from the AHJ.
- o **Your installer will coordinate** the inspection and notify TEP when it's complete.

Before the Appointment, Please Make Sure:



- o The work being done matches what was approved by TEP (all changes pre-approved).
- o Your **electrician is on site** at the scheduled time.
- o **Dogs are secured** for their own safety and so our crew can work efficiently and safely.
- o Your **electric meter is accessible**.
- o The **work area is clear** of clutter and obstacles.
- o You've made **alternate plans** in case the power is out for several hours.

Scheduling



Your installer will work with TEP's Design/New Service team to schedule the power shut-off. They'll keep you informed every step of the way.