



SMS Terms and Conditions

By enrolling in TEP's SMS alert program, you agree to receive non-emergency service-related text messages, which include account information, outages, usage, billing, payment, field operations, restoration updates, Customer to Grid Solutions, and Load Reduction.

TEP may also send urgent safety notifications for emergency purposes regardless of your SMS opt-in status in accordance with the law.

Message and data rates may apply. Message frequency may vary based on your account activity and service-related conditions.

Your consent to receive non-emergency SMS alerts is not required to obtain electric service. TEP does not sell your personal information and shares it only as necessary to provide services in accordance with our Privacy Policy.

You can opt-out of non-emergency alerts at any time by replying STOP. For help with the opt-out or opt-in process, please contact TEP Customer Care at 520-623-7711.

More information:

- Privacy Policy: <https://www.tep.com/privacy/>
- Terms & Conditions: <https://www.tep.com/terms-of-use/>