



## **SMS Privacy Policy**

Tucson Electric Power (TEP) values your privacy. When you sign up for our SMS alerts, we use your mobile number to send non-emergency service-related text messages, which include updates about account information, outages, usage, billing, payment, field operations, service restoration, Customer to Grid Solutions, and Load Reduction.

TEP may also send urgent safety notifications for emergency purposes regardless of your SMS opt-in status in accordance with the law.

Message and data rates may apply. Message frequency will vary based on your account activity and service-related conditions.

We do not sell or share your phone number or personal information with third parties for marketing purposes. Your information is only used to provide this service as described in our Privacy Policy. You can opt out of non-emergency alerts at any time by replying STOP to any message. For help with the opt-out or opt-in process, please contact TEP Customer Care at 520-623-7711.

For more details:

- Privacy Policy: <https://www.tep.com/privacy/>
- Terms & Conditions: <https://www.tep.com/terms-of-use/>