



Be a HEERO  
to those in need



### **Desea recibir información en español?**

La información impresa sobre este programa se encuentra disponible solamente en inglés. Por favor comuníquese a nuestro Centro de Servicio al Cliente llamando al 623-7722. Nuestro personal bilingüe se encuentra listo para ayudarle y responder a sus preguntas.

**Paying utility bills can be a challenge for individuals and families on a limited income or facing a temporary crisis. You can help. You can be a hero by donating to the HEERO (Help with Emergency Energy Relief Operation) fund.**





## HEERO Pledge Card

### Yes, I want to help!

(Choose which contribution option you prefer)

- I would like to pledge \$ \_\_\_\_\_ per month, to be added to my bill.
- Please round up my bill to an even dollar figure and contribute that additional amount to HEERO.

TEP Account Number \_\_\_\_\_

Date \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone \_\_\_\_\_

Authorized Signature \_\_\_\_\_

You may voluntarily provide the personal information required to complete this form. TEP uses this information to fulfill the purpose for which it was obtained. To find out more about the categories of personal information TEP collects and the purposes for which such information will be used, please refer to our privacy policy at [tep.com/privacy](http://tep.com/privacy).

### How to become a HEERO.

Sign up to donate a specific dollar amount each month on your electric bill. Or you can round up your bill payment to the next dollar. All funds are distributed by the Salvation Army to families in your area that qualify for low-income assistance.

### Together, we can make a difference.

No contributions are used for program administration, and all donations are tax deductible.

To enroll, fill out and mail the form on the right.  
You may also visit [tep.com/heero](http://tep.com/heero).

**Become a HEERO now to help vulnerable families or seniors on limited incomes maintain electric service amid winter cold and summer heat.**

### Thank you for your support.

Enclose this card with your TEP bill payment or mail it in a separate envelope to  
Tucson Electric Power, Attn: HEERO  
2901 W. Shamrell Blvd., Suite 110  
Flagstaff, AZ 86005-9964