



FIVE WAYS WE CAN HELP IF YOU'RE BEHIND ON BILLS

We understand that some customers face financial hardships. If you're worried about falling behind on your bills, please call us. We have options that may work for you:

- 1 Payment extensions:** The due date for your payment can be extended as far as 45 days.
- 2 Payment plans:** Setting up regular payments could make it easier to resolve an overdue balance.
- 3 Short-term financial assistance:** Customers in financial distress may qualify for emergency bill payment assistance.
- 4 Discounts for low-income customers:** Customers with limited incomes may qualify for a \$20 monthly discount.
- 5 Stable bills:** Our Budget Billing program divides your estimated annual energy costs into 12 equal monthly payments.

