

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/26/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Project Phone Line

Email: N/A

Concern Topic: Tree Program

Address: N/A

Comment Submitted:

Hi, my name is [REDACTED], and I was calling because we had gone to the open house at Grijalva School on Thursday May 14th, and we had tried to sign up for the tree program, where you are able to purchase a tree for \$5. And, the computers, they were struggling with the computers, so they got our information down and they were supposed to get back with us on delivery date, but we have not heard from anyone. I called back last Thursday, May 21st, the regular TEP line, and when she looked it up there was no order for us yet, and we were supposed to receive another call back, but it's been a few days now, and we still haven't heard. So, if it's possible, if I could get a call at [REDACTED]. Thank you.

Response Notes:

Routed to Customer Care to respond.

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/19/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: N/A

Category: N/A

Email: [REDACTED]

Concern Topic: Inquiry

Address: N/A

Comment Submitted:

N/A

Response Notes:

[REDACTED],

I received your inquiry, through [REDACTED], regarding the Southwest Tucson Reliability Project.

Project Overview

The purpose of the project is to strengthen the transmission system in the southwest portion of Tucson, which then strengthens the distribution system resulting in greater electric reliability to homes and businesses... including schools.

Today the area served by TEP west of the Tucson Mountains along State Route 86, is served through an older 46 kilovolt (kV) system. This is a radial system, which means it only has one source of power. If anything happens to that source all of the customers in the area will be out of power until a repair can be made. In addition, the 46kV system is limited on its ability to serve customers electrical needs. Today, the circuits in this area are at capacity.

The objective of the Southwest Tucson Reliability Project is to remedy the current situation, by replacing the old 46kV system with a modern looped 138kV transmission system and substation (see map).

The project will be built in two phases. The first phase will include the construction of the Tucson Estates Substation along Ajo Highway and Tucson Estates Parkway. The new

substation will be connected through a new 138kV transmission circuit originating at the Midvale Substation, located near the intersection of Drexel and Mission roads.

The second phase will loop the new Tucson Estates Substation through a second source, by constructing a transmission circuit from the new substation to a point where it can tie into TEP's existing 138kV system near Valencia Road and Interstate 19.

Routes for the project have not been selected yet. TEP is conducting a comprehensive planning and siting process, inclusive of a lot of public outreach/engagement, to identify the best routes for these new facilities. Any comment on traffic impacts or outages would be purely speculative at this point.

I would be happy to schedule a meeting if you'd like to discuss more details. Also, would you like to be included in our next agency briefing, tentatively scheduled for late July/early August?

Thanks!

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/15/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Email

Email: [REDACTED]

Concern Topic: Inquiry

Address: N/A

Comment Submitted:

Hi I missed the open house today I was wondering if I can meet someone in person because I am deaf I can't hear if someone can help me only way to contact me on here or text me at [REDACTED] thanks

[REDACTED]

Response Notes:

Ms. [REDACTED],

Thank you for reaching out. Can you please email [REDACTED] (copied) and they will reach out to see how we can help.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/15/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Online Comment Form

Email: [REDACTED]

Concern Topic: Route/ Location

Address: N/A

Comment Submitted:

I was at the meeting yesterday and saw the map. I accept that you probably need this substation. I think for you and us the best idea is to use the current large transmission poles which run along the river and then Valencia. I don't think that Going up Mark/ Joseph is a good idea. This road is used by too many people to get between Ajo Way and Valencia and goes by an Elementary School. People drive too fast here because it looks rural in places. A less busy route would be better.

Response Notes:

Ms. [REDACTED],

Thank you for your comments. We have noted these for consideration as we move into the next phase of our planning and siting process. In addition, we will include these comments in our project record that will be submitted to the Arizona Corporation Commission.

I hope you will continue to stay engaged in the project and provide your thoughts or any additional questions that you may have.

For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>.

Thank you,

Clark Bryner

Tucson Electric Power – Southwest Tucson Reliability Project Team

P.O. Box 711

Mailstop CB200

Tucson, AZ 85701

Phone: 1-520-770-7522

E-mail: swtucson@tep.com

Webpage: www.tep.com/southwest-tucson-reliability-project/

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/14/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: N/A

Category: Email

Email: [REDACTED]

Concern Topic: Rates/ Affordability/

Address: N/A

Comment Submitted:

To Whom It May Concern,

I am writing regarding the proposed electricity rate increase. Unfortunately, I was unable to attend the public open house, but I still wanted to express my concerns.

Many families are already struggling with the rising cost of living. Utility bills, gas prices, groceries, insurance, and everyday necessities continue to increase, while many people's income has not kept up. It feels unfair to raise electricity rates again so soon after the last increase.

Electricity is not a luxury it is a necessity, especially here in Arizona where families rely heavily on air conditioning during extreme heat. Another increase would place an even greater burden on seniors, working families, and people living on fixed incomes.

I respectfully ask that you reconsider this proposed increase and look for alternative solutions that do not continue placing additional financial burden on the community.

Thank you for taking the time to hear public concerns and comments.

Sincerely,

[REDACTED]

Response Notes:

Ms. [REDACTED],

Thank you for sharing your concern. We will include your comment in our project record that will be submitted to the Arizona Corporation Commission.

We understand that some of our customers may struggle financially, and we strive to keep our rates as affordable as possible. Our current rates reflect costs from 2021, and while our proposed request would increase residential customer bills by about 13 percent when they take effect, that's less than the level of inflation since 2021.

For more information about rates and the requested rate increase and process, I invite you to visit: www.tep.com/2026-rates/.

We do have resources to help customers who are struggling and falling behind on their bills. We offer extended payment arrangements, payment extensions, monthly discounts for low income customers and more. For payment assistance details, I invite you to visit: <https://www.tep.com/payment-assistance/> or visit our Neighbor Connect webpage for additional resources at: <https://www.tep.com/neighbor-connect/>

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/14/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Online Comment Form

Email: [REDACTED]

Concern Topic: Infrastructure/ Reliability

Address: N/A

Comment Submitted:

I live on [REDACTED] and nearest area to me would be 32

I would like to see more modern poles in our area rather than the old wood posts

Which in 2022 or 2023 all of PALOMINO RD AND CABALLO RD post snapped in half and were out of power for 4 DAYS.

YES we do need improvement

Sincerely

[REDACTED]

Response Notes:

Ms. [REDACTED],

Thank you for your comments. We have noted these for consideration as we move into the next phase of our planning and siting process. In addition, we will include these comments in our project record that will be submitted to the Arizona Corporation Commission.

I hope you will continue to stay engaged in the project and provide your thoughts or any additional questions that you may have.

For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/14/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Project Phone Line

Email: [REDACTED]

Concern Topic: Affordability

Address: N/A

Comment Submitted:

Hello, this is [REDACTED]. My last name is [REDACTED] and I am calling to see if you could contact me, I missed the open house today. And I need some help with my bill. To help get them reduced. I also am deaf, I'm calling through a sign language interpreter. The phone number is [REDACTED], if you could text me at that number, or you could e-mail me at [REDACTED]. Thank you very much. This message has been left to the Purple Video Relay Service interpreter 9178 to repeat.

Response Notes:

Responded to an email inquiry already, with instructions on assistance.

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/14/2026

Commentor: [REDACTED]

Category: Public Comment Form

Concern Topic: Infrastructure/ Route/
Opposition

Heard About The Project Through:

Newsletter Mailing

Phone: [REDACTED]

Email: [REDACTED]

Address: [REDACTED]
[REDACTED]

Comment Submitted:

No power poles along Cardinal ave - No room along the and blocks view. No Rio. Use Westover - No poles on Irvington and no Tucson Park

Response Notes:

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/14/2026

Commentor: [REDACTED]

Category: Public Comment Form

Concern Topic: Infrastructure/ Wildlife/
Community

Heard About The Project Through:

Signage

Phone: [REDACTED]

Email: [REDACTED]

Address: [REDACTED]
[REDACTED]

Comment Submitted:

Please use all existing infrastructure! No new poles. Be mindful of environment, animals, parks and community

Response Notes:

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/14/2026

Commentor: [REDACTED]

Category: Public Comment Form

Concern Topic: Infrastructure/
Environment

Heard About The Project Through:

Newsletter Mailing

Phone: [REDACTED]

Email: [REDACTED]

Address: [REDACTED]
[REDACTED]

Comment Submitted:

Use of existing infrastructure is paramount. TEP remain sensitive to views and environment

Response Notes:

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/14/2026

Heard About The Project Through: Flier

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Public Comment Form

Email: [REDACTED]

Concern Topic: Infrastructure/ Route/
Plans

Address: [REDACTED]

Comment Submitted:

Wildlife, health, schools, parks, Robles Pass. No Irvington, no Cardinal, Utilize current poles on Valencia, use shorter poles in neighborhood. When did this plan concept start? Are there any plans to continue TEP plans west of current boundary? Will this potentially service any data centers?

Response Notes:

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/14/2026

Commentor: [REDACTED]

Category: Public Comment Form

Concern Topic: Infrastructure/ Wildlife/
Scenic Areas

Heard About The Project Through:

Newsletter Mailing, Public Meeting,
Project Webpage

Phone: [REDACTED]

Email: [REDACTED]

Address: [REDACTED]
[REDACTED]

Comment Submitted:

Maintaining the wildness of the area and vistas. Please no on Segment 32. Pay attention to existing infrastructure and utilize i.

Response Notes:

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/14/2026

Phone: [REDACTED]

Commentor: [REDACTED]

Email: [REDACTED]

Category: Public Comment Form

Address: [REDACTED]

Concern Topic: Infrastructure/ Route

[REDACTED]

Heard About The Project Through:

Newsletter Mailing

Comment Submitted:

Use existing powerlines/poles. No new infrastructure; use existing infrastructure. Use infrastructure along Valencia

Response Notes:

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/14/2026

Phone: [REDACTED]

Commentor: [REDACTED]

Email: [REDACTED]

Category: Public Comment Form

Address: [REDACTED]
[REDACTED]

Concern Topic: Infrastructure/ Route

Heard About The Project Through:

Newsletter Mailing, Public Meeting,
Project Webpage

Comment Submitted:

Use existing powerlines, poles. No new route - stick with already impacted areas. Use infrastructure along Valencia

Response Notes:

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/14/2026

Phone: N/A

Commentor: [REDACTED]

Email: [REDACTED]

Category: Public Comment Form

Address: [REDACTED]

Concern Topic: Route

Heard About The Project Through:

Newsletter Mailing

Comment Submitted:

This project will from the scenic view off Irvington. Take away the route if possible could go through Bilby

Response Notes:

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/13/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]
[REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Category: Email

Address: [REDACTED]
[REDACTED]

Concern Topic: Cultural Resources/
Visual Impacts/ Recreation/ Location

Comment Submitted:

Dear Tucson Electric Power Company:

The National Park Service appreciates the opportunity to review the TEP SW Tucson Reliability Project. Our comments primarily address potential impacts to the Juan Bautista de Anza National Historic Trail (Anza NHT), due to our responsibility to administer, coordinate, preserve and enhance this component of the National Trails System.

Overview of the Anza NHT

The National Park Service (NPS) has a special interest in ensuring the protection of the Anza NHT. Congress, under the National Trails System Act ([NTSA], 16 USC 1241 et. seq.), established the Anza NHT in 1990. The Act states that “National historic trails shall have as their purpose the identification and protection of the historic route and its historic remnants and artifacts for public use and enjoyment.” NPS as the administrator of the Ana NHT is charged with implementing this vision in collaboration with other federal, state, and local agency partners, such as Pima County, the State of Arizona, and the City of Tucson. The NPS owns very little of the trail route; only where it passes through NPS units does the NPS own land. Other land managers, such as the Bureau of Land Management, and many cities and counties along the route, take the lead role in building and maintaining segments of the trail within their jurisdiction. The Anza NHT has three linear components established in the Comprehensive Management and Use Plan (CMP): Historic Corridor with associated historic sites, Recreational Trail, and Auto Tour Route, as described below. The study area for the TEP SW Tucson Reliability Project encompasses the Auto Tour Route, the Recreation Trail, and the Historic Corridor with an Historic Campsite.

Historic Corridor

The Historic Corridor is the route designated by Congress that traces the historic path of the 1775-1776 Juan Bautista de Anza expedition. The corridor is shown as a polygon of varying width. Much of the Historic Corridor near metropolitan areas lacks scenic or other integrity due to modern land use changes (transportation infrastructure, residential, commercial, industrial development, etc.). However, in more remote areas, trail segments and entire landscapes of the trail route are essentially undisturbed since the time of the expedition. These segments with high integrity and/or proximity to sites associated with the Anza NHT are sometimes referred to as high potential route segments, and they are areas we strive to protect.

The study area is adjacent to an Historic Anza Expedition Campsite. This site is open to the public and has significant historical value. An Historic Campsite is the place where the expedition stopped, rested, and refueled before continuing their journey. These campsites encompass a broad vicinity as the expedition group included over 240 people and about 1000 head of livestock. The site is Expedition Camp #17, located at Mission of San Xavier del Bac. The Mission is on the National Register of Historic Places and has been designated a National Historic Landmark indicating the value in preserving the properties for the American people.

Auto Tour Route

The Auto Tour Route is shown on NPS publications and generally follows the Historic Corridor on highways, allowing people to connect with related historic sites and Recreational Trail segments by vehicle. The Auto Tour Route through the study area follows South Mission Road and guides the public to Mission Garden, an Historic Campsite, and the high potential recreational route segment. More on these resources below.

Recreational Retracement Route

The CMP calls for the establishment of a continuous "Recreation Retracement Route" (Recreational Trail) from Nogales, Arizona to San Francisco, California, and in the East Bay. The trail would ideally allow for multi-use travel by pedestrians, bicyclists, and equestrians. Approximately 484 miles of the recreation trail exists along the entire 1,200 miles of the trail in the U.S. Because the trail travels through so many different environments, varying from metropolitan areas to remote desert, the Recreational Trail varies significantly in its construction and the experience it offers.

The project area includes the Recreational Trail beginning at West Valencia Road following the Santa Cruz River. One of the route segments in consideration for the siting of a new power line is part of the Santa Cruz River Park, an approximately 13-mile Historic Trail

Segment identified in the CMP. The CMP defines a high potential route segment as a segment that affords a high-quality recreation experience greater than average scenic values or an opportunity to vicariously share the experience of the original users of a historic route ([NTSA], 16 USC 1251). The park is a significant regional recreation resource for the City and County and welcomes birders, cyclists, runners, horse-back riders, walkers, and more. The undertaking thus has the potential to degrade the experience of the trail user due to viewshed impact and noise pollution from the transmission line.

NPS has special concerns regarding the TEP SW Tucson Reliability Project. We request to understand the impact of a new transmission line within the study area on Anza NHT cultural and recreation resources to a greater extent and that the information be provided publicly. For any clarification of our comments or for further information relevant to the Anza NHT, please contact [REDACTED].

Sincerely,

[REDACTED]

[REDACTED]

Response Notes:

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/11/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Online Comment Form

Email: [REDACTED]

Concern Topic: Reliability/ Infrastructure

Address: N/A

Comment Submitted:

With Southwest Tucson growing is this project going to improve service in the Cardinal/Valencia area? Will this tie in with other substations in case of an outage?

Response Notes:

Thank you for your questions and interest in the project. We will include your questions and answers in our project record that will be submitted to the Arizona Corporation Commission.

Yes, the Southwest Tucson Reliability Project will result in increased electric reliability in the Cardinal/Valencia area, and in fact a much broader area on both the east and west sides of the Tucson Mountains.

Today the Cardinal/Valencia area is served through a circuit out of TEP's Bilby Substation, located at the intersection of Camino de la Tierra and Bilby Rd. This substation has a single source, which means any issues with that source results in electrical outages in the area. The proposed project will replace this substation, as well as another substation, with the new Tucson Estates Substation located near Tucson Estates Parkway and Ajo Highway. The new 138kV substation will eventually become the source for the circuit feeding the Cardinal/Valencia area. This new substation will be fed from a looped transmission source increasing overall reliability. This circuit will also maintain its ties to adjacent substations which can also be utilized as a source for the area in a contingency situation.

I hope you will continue to stay engaged in the project and provide your thoughts or any additional questions that you may have. We'll also be hosting a public open house this week, on May 14th, from 6:00 – 8:00pm at Grijalva Elementary School if you'd like to stop by at your convenience to learn more about the planned project and discuss further.

For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/11/2026

Phone: [REDACTED]

Commentor: [REDACTED]

Email: N/A

Category: Other

Address: [REDACTED]
[REDACTED]

Concern Topic: Inquiry

Heard About The Project Through: N/A

Comment Submitted:

Resident did not call in, but shared their concern with a family member of a TEP employee who passed it along to the project team.

Resident is a Trico customer and lives at [REDACTED] 713. They were confused about why they were getting information on a project for Tucson Electric Power.

Response Notes:

I spoke with [REDACTED] and explained the intricacies of TEP and Trico's service territories in this area. I then explained a little bit about the project and why it was needed. I then shared some details about our siting process to identify routes for these new transmission lines and the importance of hearing from residents in these neighborhoods. She appreciated the information and said that she planned to come to the public open house to learn more.

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/11/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Project Phone Line

Email: N/A

Concern Topic: Affordability

Address: N/A

Comment Submitted:

Hi, my name is [REDACTED]. My number is [REDACTED]. And the question I have is in order, you could talk about different programs for saving money, and I didn't know if by any chance the tree program was part of it. I had called before and it's like it's mainly online that you have to go, and we have no online access. We do not participate with anything e-mail or anything, so I was wondering if we go to this open house in person if someone would be able to set us up for the program to get some trees to help with electric bill. Appreciate the call back. Thank you. The number is [REDACTED]. Thank you

Response Notes:

Called back and shared with her that yes, TEP representatives would be able to help her order trees at the open house.

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/7/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Online Comment Form

Email: [REDACTED].com

Concern Topic: Affordability

Address: N/A

Comment Submitted:

So what are you going to do about low income help? Is LIHEAP going to be raised? Are you going to send subsidy checks to low income seniors? We know you make record high profits off your rates, sharing some would probably go a long way toward soothing the anger that is going to erupt if you start charging people who can't afford it. Your life line credit is an insult. Do you think people say "thank goodness for a \$20 credit" with a bill of over \$100? We may be old but we're not stupid.

If people die because they cannot afford their electric bill it's on your shoulders.

Response Notes:

Ms. [REDACTED],

Thank you for reaching out with your concerns.

I'm going to pass your information along to our Customer Advocacy group who will reach out to discuss ways to help.

If you'd prefer to talk with someone in-person, these customer advocates will also be at our upcoming public open house, this week, on May 14th, from 6:00 – 8:00pm at Grijalva Elementary School. Not only will you have an opportunity to speak with them, but you can also learn more about the Southwest Tucson Reliability Project and why is an important energy project for the area.

For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/7/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Online Comment Form

Email: [REDACTED]

Concern Topic: Attendance

Address: N/A

Comment Submitted:

LIKE TO GO ALL THE MEETING

Response Notes:

Mr. Turrubiates,

Thank you for your interest in the project. I look forward to meeting you at the upcoming public open house this week, on May 14th, from 6:00 – 8:00pm at Grijalva Elementary School (1795 W. Drexel Rd. Tucson, AZ 85746).

For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/7/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Online Comment Form

Email: [REDACTED]

Concern Topic: Environmental/
Opposition

Address: N/A

Comment Submitted:

I am concerned about the undetermined route as shown of very vague drawing. Seems like you are creating an island where it could affect lifestyle of residents and by surrounding us with large significant towers all around us. I object to this especially when you are asking to raise rates of users. It appears that you want raise rates to cover the cost of construction. I have not seen the environmental study and it would be interesting to find any impacts to archeological sites that may be found in the area. I suspect there is much more to what you call justification for this project.

Response Notes:

Mr. [REDACTED],

Thank you for your comments.

If you'd like to see a much more detailed map of route segments currently under consideration as part of our siting study, I would encourage you to view the online interactive map available on the project webpage. We have not yet determined any proposed routes for the new transmission lines, but we have narrowed down the possibilities substantially from those under consideration earlier this year. One of many factors that is considered in finding the best route for these facilities is cultural resources, including potential impacts the project may have on archaeological sites.

TEP's goal is to identify transmission line routes that minimize impacts to the environment, land uses, and is most in harmony with the values of the local community. Your input is important, and will shape the outcome of the project.

Full environmental studies will be included in the application for a Certificate of Environmental Compatibility which will be prepared following the identification of proposed routes – expected in the September timeframe.

Lastly, the project need and justification is exactly as explained on the project webpage.

We will include your comments in our project record that will be submitted to the Arizona Corporation Commission.

I hope you will continue to stay engaged in the project and provide your thoughts or any additional questions that you may have. We'll also be hosting a public open house this week, on May 14th, from 6:00 – 8:00pm at Grijalva Elementary School if you'd like to stop by at your convenience to learn more about the planned project and discuss further.

For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/7/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Project Phone Line

Email: N/A

Concern Topic: Affordability

Address: N/A

Comment Submitted:

Sí, estoy hablando porque estoy interesada en los descuentos. My nombre es [REDACTED] y mi número es [REDACTED]. Gracias.

Response Notes:

Routed to Customer Care to respond.

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/6/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: N/A

Category: Email

Email: [REDACTED]

Concern Topic: Engagement

Address: N/A

Comment Submitted:

Greetings,

Following the previous open house's low attendance, I have outlined several recommendations to increase participation for the upcoming May 14 event. FYI, I was at the last one.

School & Community Partnerships

Grijalva Elementary: Partner with the school to send promotional flyers home with students. While the monthly newsletter may have already passed its deadline, a direct backpack flyer is often more effective. Other schools in the area (White Elementary and Warren Elementary)

Faith-Based Outreach: Drop off flyers or request announcements at the area's largest churches, including Desert Dove Christian Church, Drexel Heights Baptist Church, and GracePointe. **Bilingual Marketing:** Ensure all promotional materials are available in both English and Spanish.

Incentives & Engagement

Early Bird Prizes: Incentivize prompt arrival by offering gift cards (e.g., Dutch Bros, In-N-Out, or Taco Bell) to the first 25 visitors.

U of A Partnership: Leverage TEP's sponsorship of U of A Athletics by inviting Wilbur and Wilma Wildcat for the first hour.

Social Media Integration: Create a branded TEP/U of A photo booth frame. This encourages guests to take photos and share the event on social media.

The "Passport Game" Strategy

To ensure guests engage with every information booth, I recommend implementing a Passport Game:

The Entry: Give each guest a "Passport" card with 4–6 empty slots upon arrival.

The Journey: Place "Stamp Stations" at each key information booth.

The Action: Guests must visit every station to receive a stamp from the staff.

The Reward: Completed passports serve as an entry into a grand prize drawing or can be traded for a small immediate prize.

What is TEP doing on May 12 and May 13 to drive awareness?

While snacks and water are excellent for hospitality, they do not drive initial attendance. With 20 years of experience in non-profit outreach and community engagement, I am confident these high-visibility tactics will significantly increase turnout.

Best of Luck!

██████████

Response Notes:

Mr. ██████████,

Thank you for your suggestions. We're always looking for better, more effective ways to both spread awareness of our projects and facilitate understanding that leads to engagement in the project.

You have a lot of great ideas and we've taken your suggestions under advisement and will incorporate them as practicable. Many of these ideas need some more advanced planning, but we may be able to include some as part of our next open house meeting on this project which is tentatively scheduled for early August.

I hope you will continue to stay engaged in the project and provide your thoughts or any comments that you may have.

For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/4/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Project Phone Line

Email: N/A

Concern Topic: Affordability

Address: N/A

Comment Submitted:

Sí, buenos días. Estoy hablando para pedir información acerca de la ayuda para utilidades o la luz, no sé. Este, no sé si les pueden devolver la llamada. Mi nombre es [REDACTED] y pues mi número los puede marcar o si no al [REDACTED]. Gracias.

Response Notes:

Routed to Customer Care to respond.

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 5/2/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Project Phone Line

Email: N/A

Concern Topic: Affordability

Address: N/A

Comment Submitted:

Mi nombre es [REDACTED]. Mi teléfono es [REDACTED]. Gracias.

(muffled words in the background to someone stating that he is calling about the high electric bill)

Response Notes:

Routed to Customer Care to respond.

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 4/30/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Online Comment Form

Email: [REDACTED]

Concern Topic: Route/ Opposition/
Location

Address: N/A

Comment Submitted:

Please do not route these above ground lines along Cardinal Ave nor along Irvington Rd. These routes are heavily populated residential areas and having these ugly above ground power lines would not only deter from the beautiful mountain and city views but also lower property values (= less taxes paid to Gov't). I suspect that those of us who value our homes in these locations would no longer want to live in this area as well. I understand the need for what this project is trying to address; however, there are better, less obtrusive, less negatively impactful routes that can be taken. The Valencia Rd Corridor is already industrialized, as such, adding power lines along that road would likely not get as much negative feedback; plus with the growth of Star Valley and beyond, having these transmission lines extended near the Casino del Sol seems like a win-win-win situation, with minimal drawbacks for the commercial growth in that area - the Reservation there - and for TEP not having a disgruntled public being forever mad at them; potentially making business more difficult for TEP in the future. Those of us who are active participants in the well-being of our communities are also voters who have impacts on where we spend our money and who we want our elected officials to be. Please use common-sense and not just the bottom-line in helping you make these very impactful decisions for us who live and work in this area.

Response Notes:

Mr. [REDACTED],

Thank you for your comments. We have noted these for consideration in future analysis as part of the next phase of our planning and siting process. In addition, we will include these in our project record that will be submitted to the Arizona Corporation Commission.

I hope you will continue to stay engaged in the project and provide your thoughts or any additional questions that you may have. We'll also be hosting a public open house in a couple of weeks, on May 14th, from 6:00 – 8:00pm at Grijalva Elementary School if you'd like to stop by at your convenience to learn more about the planned project and discuss further.

For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 4/30/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: N/A

Category: Online Comment Form

Email: [REDACTED]

Concern Topic: Location/ Infrastructure

Address: N/A

Comment Submitted:

In addition to the map please supply an areal layover, such as an oblique image, google earth or whatever image software you use. This would give us a better understanding of where the lines would be constructed in relationship to parks, schools, shopping center and residences .

I do not support going through the local/state park fronting Irvington Rd.

Are the poles you are raising the same height as the poles recently raised along Anklam Rd. (by Pima collage)?

Response Notes:

Ms. [REDACTED],

Thank you for your comment, question, and request.

With respect to your comment, we have noted this for consideration in future analysis as part of the next phases of our planning and siting process. In addition, we will include your comment in our project record that will be submitted to the Arizona Corporation Commission.

To answer your question, there is quite a bit of work going on, or planned, in the area around Anklam and Pima Community College. TEP is removing a number of poles along the north side of the roadway to accommodate a new transmission line being constructed by Western Area Power Administration in partnership with TEP. That project is a higher voltage, 230kV, transmission line. Those poles are much taller than what we're proposing to install on this project. A better example of poles for reference on this project would be those installed along Valencia Road in the vicinity of Midvale Park Road. We are proposing poles generally 75-85 feet tall.

Lastly, if you go to the Interactive Project Map on the project webpage, there is a toggle in the upper left hand corner of the map to change the basemap to an aerial image. It also appears you are a Google Earth user, so I have attached a KMZ file for your use as well.

I hope you will continue to stay engaged in the project and continue to provide your thoughts and comments. We'll also be hosting a public open house in a couple of weeks, on May 14th, from 6:00 – 8:00pm at Grijalva Elementary School if you'd like to stop by at your convenience to learn more about the planned project and discuss further.

For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>.

Thank you,

Clark Bryner

Ms. [REDACTED],

You can find the legend on the map in two different places (see image below). When viewing from a computer, the legend appears on the bottom left hand side of the screen. Or you can click the symbol on the upper right that looks like a stack of papers and it will appear. Alternatively, if you click on elements of the map, details will appear on the left side of the screen.

If viewing from a mobile device, you'll want to click on the stack of papers symbol in the upper right and the legend will appear at the bottom of the screen.

I hope this explanation helps.

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 4/30/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Project Phone Line

Email: N/A

Concern Topic: Inquiry

Address: N/A

Comment Submitted:

Hi, my name is [REDACTED], can you call me back? My phone number is [REDACTED], thank you. I have a question.

Response Notes:

[REDACTED] wanted to confirm that someone would be at the open house meeting who she could speak with about programs to help lower her bill. I confirmed that would be the case and she said that she would be there.

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 4/29/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: N/A

Category: Online Comment Form

Email: [REDACTED]

Concern Topic: Upgrades

Address: N/A

Comment Submitted:

Hello,

I am curious but with the upgrade of powers in this neighborhood, will that include upgrades to internet lines like having fiber internet?

Thank you

Response Notes:

Mr. [REDACTED],

Thank you for asking your question. Unfortunately, internet is provided by different service providers other than TEP, so no upgrades to internet are planned as part of this project.

I hope you will continue to stay engaged in the project and provide your thoughts or any additional questions that you may have. We'll also be hosting a public open house in a couple of weeks, on May 14th, from 6:00 – 8:00pm at Grijalva Elementary School if you'd like to stop by at your convenience to learn more about the planned project.

For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 4/29/2026

Phone: [REDACTED]

Commentor: [REDACTED]

Email: N/A

Category: Project Phone Line

Address: [REDACTED]
[REDACTED]

Concern Topic: Rates

Heard About The Project Through: Mail

Comment Submitted:

Hi, my name is [REDACTED]. I just got your Southwest Tucson Reliability Project paper, but on May 4th my husband's having surgery, so we won't be able to come. Is there anyway you could mail me the routes of what the meeting is going to be about. My address is [REDACTED]. Thank you, and my phone number is [REDACTED]. Thank you.

Response Notes:

She was hoping to speak with someone about why her bill is so high and what she might be able to do about it. I asked if she'd like to speak with one of Customer Care Representatives about that and if she was okay if I passed her number along. She graciously accepted the offer.

Shared her information with Customer Care.

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 4/22/2026

Heard About The Project Through: Email

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Email

Email: [REDACTED]

Concern Topic: Routes

Address: N/A

Comment Submitted:

Hi Clark,

Thank you so much. It has been on my to-do to get a letter to you. This is a nice push in that direction. Do you have any idea why these lines were removed as options, but 87 and 98 were not?

Response Notes:

Good morning, [REDACTED]!

In short, we conducted a suitability assessment to inform which route segments were eliminated, and which were carried forward. While the suitability results were similar for all segments in the vicinity of the Santa Cruz River (see attached), the segments you've highlighted would have resulted in longer routes. Which equals greater costs and greater potential impacts.

If you're interested in a longer and more technical answer. The suitability assessment was conducted by GIS analysis using a number of suitability models (existing plans, residential, conservation/preservation, biological resources, noise/communication, cultural resources, scenic/visual, total environment, and construction/maintenance) that were combined and weighted to create four composite models (balanced, environmentally preferred, construction/maintenance preferred, and residential/visual preferred).

We then used a least cost path tool in GIS to identify the routes between our three project end points that would result in the least impact to these combined resources. We ran this tool for each model, and then limited the model based on known constraints (physical, political, environmental) and ran the least cost path tool again. We ran one final iteration of the least cost path tool by altering the model to recognize a few areas where existing

infrastructure could be utilized (resulting in zero impact in those areas). The combination of all of these least cost paths, plus a couple that were manually added because they were substantially similar in impact but slightly longer, are what we're proposing to carry forward for further consideration in our siting study. Route segments that were not identified on any of these paths were eliminated from further consideration.

Like any model, this method is only as good as the data going into it, so of course there is room to scrutinize and question.

I welcome any thoughts or concerns you may have, or additional feedback that we can consider as we move into our next level of review, which is not performed by a computer model, rather by subject matter experts (environmental, land use, visual, engineering, and construction to name a few).

As always, I appreciate the time and energy you put into engaging with us on these important energy projects and look forward to hearing your thoughts.

Thanks,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 3/23/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Project Phone Line

Email: N/A

Concern Topic: Inquiry

Address: N/A

Comment Submitted:

Yes, I'm calling regarding the public open house. I missed the date, and I wanted to inquire as to some of the issues that were brought up, and certainly a little bit more about the reliability project. If somebody could give me a call, my name is [REDACTED]. And my number is [REDACTED]. Thank you.

Response Notes:

I shared with her the three main points that were made at the open house: 1) protect views of Tucson Mountains, 2) avoid residential areas, and 3) utilize existing facilities to the extent possible. She supported the need for the project. She asked if any of the project would be built underground – I explained in basic terms the distribution and transmission systems and that TEP does not build transmission underground as a matter of practice in order to keep customer costs lower. I briefly explained the process and how public input shapes the outcome of the project. She shared that she would like to stay involved throughout the project.

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 3/23/2026

Phone: [REDACTED]

Commentor: [REDACTED]

Email: N/A

Category: Project Phone Line

Address: [REDACTED]
[REDACTED]

Concern Topic: Support

Heard About The Project Through: N/A

Comment Submitted:

Hello my name is [REDACTED]. I live at [REDACTED]. I know I'm calling a little bit late, but I have gotten this in the mail about the project that they want to do. Right around, you know the area for the south. And I'm fully agreed with it. I'm sorry I'm calling so late, but I can't walk so I rely on people taking me. They were going to have a meeting at the Grijalva school but I wasn't able to go and I put the paper away, the post, the thing they sent and I misplaced it and now I found it and I'm calling pretty late. I don't know if it still matters but I thought I would call anyway. OK, thank you. My phone number is [REDACTED]. It doesn't matter if you don't. I just want to say that I have with the project. Thank you. OK, have a good. Bye bye.

Response Notes:

Supports the project if it will improve reliability. Explained that one segment under consideration is along the gas pipeline adjacent to her home. She was not concerned about that segment and shared that she would support the project wherever it was best. No concerns.

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 3/6/2026

Commentor: [REDACTED]

Category: Public Comment Form

Concern Topic: Route/ Location

Heard About The Project Through:

Newsletter Mailing

Phone: [REDACTED]

Email: [REDACTED]

Address: [REDACTED]

Comment Submitted:

The Robles Pass Park is really nice there are places there that seem inspirit. I can get a sense of really being in nature there. Also the mountains west of the freeway have an important natural quality to this community.

Response Notes:

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 3/6/2026

Phone: N/A

Commentor: [REDACTED]

Email: [REDACTED]

Category: Public Comment Form

Address: [REDACTED]
[REDACTED]

Concern Topic: Infrastructure

Heard About The Project Through:

Newsletter Mailing

Comment Submitted:

Regarding the proposed transmission lines:

Will they be above ground with transmission towers or underground?

If above ground:

- What is the height of each tower?
- What is the footprint size of each pad?

What is the minimum distance from the nearest tower to single-family homes?

See attached map

Our address is [REDACTED]

Thank you

[REDACTED]

Response Notes:

Mr. [REDACTED],

Thank you for your questions. Let me answer each:

Q - Will they be above ground with transmission towers or underground?

A – The transmission line and structures will be above ground.

Q – What is the height of each tower?

A – The final height will be determined through engineering, and we need to identify a route before we complete engineering. All that said, structures will typically be 75 -85 feet above ground.

Q – What is the footprint size of each pad?

A – Pending engineering, most structures are directly embedded in the soil with a footprint 2-3 feet in diameter. The larger structures will be placed on a foundation 5-6 feet in diameter.

Q – What is the minimum distance from the nearest tower to single-family homes?

A – TEP designs its lines in accordance with the National Electrical Safety Code (NESC). The NESC doesn't specific a horizontal distance (line to building), just a vertical clearance. That said, TEP does not build transmission lines over homes. We have not yet identified a route for these new transmission facilities but recognize the sensitivity of many homeowners to high voltage transmission lines in proximity to their homes and will use that as one of the criteria used to evaluate and identify potential routes.

I thank you for your questions. We will include your comment in our project record that will be submitted to the Arizona Corporation Commission.

I hope you will continue to stay engaged in the project and continue to provide your thoughts and comments. For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>. We'll also be hosting a public open house on March 5th from 6:00 – 8:00pm at Grijalva Elementary School if you'd like to stop by at your convenience to learn more about the project and discuss further.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 3/5/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Online Comment Form

Email: [REDACTED]

Concern Topic: Infrastructure/
Opposition/ Rates

Address: N/A

Comment Submitted:

I would like to be added to the project email distribution list

Do not approve overhead lines especially westward near Tucson Mountains. TEP should lobby federal government to subsidize costs to TEP customers or amortize the underground improvements over long periods of time to keep monthly costs low.

I see too often TEP decision makers not being mindful about long term impacts of large power poles and how they affect the surrounding neighborhoods.

Response Notes:

Mr. [REDACTED],

Thank you for your comment and suggestions. We have noted these for consideration in future analysis as part of the next phases of our planning and siting process. In addition, we will include these in our project record that will be submitted to the Arizona Corporation Commission.

I hope you will continue to stay engaged in the project and continue to provide your thoughts and comments. For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 3/5/2026

Phone: [REDACTED]

Commentor: [REDACTED]

Email: N/A

Category: Public Comment Form

Address: [REDACTED]

Concern Topic: Route/ Location

Heard About The Project Through:

Newsletter Mailing

Comment Submitted:

Would prefer rout to be by existing power lines Valencia Rd.

Response Notes:

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 3/5/2026

Phone: [REDACTED]

Commentor: [REDACTED]

Email: N/A

Category: Public Comment Form

Address: [REDACTED]

Concern Topic: N/A

Heard About The Project Through:

Newsletter Mailing

Comment Submitted:

(No Comment)

Response Notes:

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 3/5/2026

Phone: [REDACTED]

Commentor: [REDACTED]

Email: [REDACTED]

Category: Public Comment Form

Address: [REDACTED]

Concern Topic: Route/ Location

[REDACTED]

Heard About The Project Through:

Newsletter Mailing

Comment Submitted:

Disrupting views around neighborhood and hiking/recreational areas. Would prefer a path south on mission to valencia west or underground burial on ajo. Would not like to see route down Irvington or through Drexel Heights/Cardinal Rd area

Response Notes:

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 3/5/2026

Heard About The Project Through: Email

Commentor: [REDACTED]

Phone: N/A

Category: Public Comment Form

Email: N/A

Concern Topic: Infrastructure/ Wildlife/
Location

Address: [REDACTED]
[REDACTED]

Comment Submitted:

Use existing transmission line infrastructure on Valencia, do not add more transmission lines on Irvington/Ajo. Be mindful of environmen, EMF and radiation emmisions and wildlife. Tucson mountains are an asset we must protect.

Response Notes:

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 3/5/2026

Phone: N/A

Commentor: [REDACTED]

Email: N/A

Category: Public Comment Form

Address: [REDACTED]

Concern Topic: Meetings/ Infrastructure

Heard About The Project Through:

Newsletter Mailing

Comment Submitted:

The transmission lines will be large visually dominant features in a densely populated residential area. I have concerns regarding property value in an area that already has a lot of visible power lines. I would encourage lines to be placed away from residential properties, however possible. Running along major roads and underground far preferable for 80ft burial down Ajo rd or Midvale to Mission Valencia West?

Response Notes:

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 3/2/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Online Comment Form

Email: [REDACTED]

Concern Topic: Alternative Power/
Affordability

Address: N/A

Comment Submitted:

What steps are being taken to encourage electricity generation by wind power, solar, and water power?

Not TEP's responsibility, however, do you know what steps are being taken to help affordable homeowners to install double or even triple glazing, home insulation and state of the Art, furnaces, boilers and of course air conditioning Units?

Response Notes:

Ms. [REDACTED],

Thank you for your inquiries. While not directly related to the Southwest Tucson Reliability Project, I'm happy to provide a response to your questions in the order asked.

What steps are being taken to encourage electricity generation by wind power, solar, and water power?

TEP's latest Integrated Resource Plan pursues a balanced approach on development of future energy resources. You can read more about TEP's current energy resource mix, along with our plan to make progress towards a cleaner, greener grid on Our Energy Mix webpage.

Not TEP's responsibility, however, do you know what steps are being taken to help affordable homeowners to install double or even triple glazing, home insulation and state of the Art, furnaces, boilers and of course air conditioning Units?

We don't have programs for everything you've listed, but TEP is currently offering rebates for the following:

<https://www.tep.com/residential-insulation-program/> which offers a rebate of up to \$800.00

<https://www.tep.com/efficient-home-water-heating/> offers a rebate of up to \$400

<https://www.tep.com/efficient-home-program/> offers rebate the following rebates:

High efficiency heat pump quality installation – up to \$720

High efficiency air conditioner quality installation – up to \$600

Duct sealing (varies based on actual leakage reduced) – up to \$300

Mini split heat pump or air conditioner – up to \$100/ton

AC tuneup:

Refrigerant charge repair - \$80

Indoor coil cleaning - \$40

Outdoor coil cleaning - \$40

Thank you for your questions.

I hope you will continue to stay engaged in the project and continue to provide your thoughts and comments. For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>. We'll also be hosting a public open house this week, on March 5th, from 6:00 – 8:00pm at Grijalva Elementary School if you'd like to stop by at your convenience to learn more about the project and discuss further.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 2/26/2026

Phone: N/A

Commentor: [REDACTED]

Email: N/A

Category: Mail

Address: [REDACTED]

Concern Topic: Location

[REDACTED]

Heard About The Project Through: N/A

Comment Submitted:

My area not covered by TEP!

Response Notes:

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 2/24/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Email

Email: [REDACTED]

Concern Topic: Location

Address: N/A

Comment Submitted:

Will this proposed project cause any disruptions in service to any of the businesses on Valencia Rd?

Thank you.

Response Notes:

Mr. [REDACTED],

Thank you for your inquiry.

To answer your question, at this stage it's too early to say if there would be any impact, or disturbance, to businesses along Valencia. We have not yet identified a route for the new facilities.

I can say that once a route has been identified, TEP will minimize disruption and impacts to the greatest extent possible, no matter where that is. In general, construction of a transmission line will only take 2-3 days in any given area before we're complete and onto a different section of the line.

I thank you for your question. We will include your comment in our project record that will be submitted to the Arizona Corporation Commission.

I hope you will continue to stay engaged in the project and continue to provide your thoughts and comments. For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>. We'll also be hosting a public open house on March 5th from 6:00 – 8:00pm at Grijalva Elementary School if you'd like to stop by at your convenience to discuss further.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 2/24/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: N/A

Category: Email

Email: [REDACTED]

Concern Topic: Cost

Address: N/A

Comment Submitted:

Hello, is the price for this project going to be paid by citizens/homeowners?

Response Notes:

Mr. Castillo,

Thank you for your inquiry.

The investment that TEP would make into this project, just like other projects we have throughout the metropolitan area to maintain safe, reliable power to our customers, are generally rolled into the “rate” that all of our customers pay for their electricity. However, any investment that we make is reviewed by the Arizona Corporation Commission and must be approved. If you’d like to learn more about this process, I’ll refer you to our Rates webpage.

I thank you for your question. We will include your comment in our project record that will be submitted to the Arizona Corporation Commission.

I hope you will continue to stay engaged in the project and continue to provide your thoughts and comments. For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>. We’ll also be hosting a public open house on March 5th from 6:00 – 8:00pm at Grijalva Elementary School if you’d like to stop by at your convenience to learn more about the project and discuss further.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 2/24/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Project Phone Line

Email: N/A

Concern Topic: Inquiry

Address: N/A

Comment Submitted:

Mi nombre es [REDACTED]. Mi numero es el [REDACTED]. Me gustaria saber de que se trata y que alguien me explicara si es un buen programa a escuchar o algo. Muchas gracias.

My name is [REDACTED]. My number is [REDACTED]. I would like to know what this is about and have someone explain to me if it's a good program to listen to or something. Thank you very much.

Response Notes:

[REDACTED] just wanted to get information about the project and how it will affect her usage.

She was pleased that we called her back.

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 2/20/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Online Comment Form

Email: [REDACTED]

Concern Topic: Opposition/
Environment/ Reliability

Address: N/A

Comment Submitted:

To whom it may concern.

We are fully against this project.

We have not experienced any outages nor capacity issues.

Isn't there is already is a new substation around Star Valley that could be accessed if needed?

We take pride in our property in Manzanita Terrace and enjoy the access to beautiful views of the Catalinas, amongst other mountains which now would be obstructed.

Not to mention the affect upon wildlife like birds, and flora.

The neighborhood directly to the south of Cardinal and Drexel has power lines and the neighborhood looks trashy.

Don't turn our small paradise into an industrial type of environment.

Response Notes:

Mr. and Mrs. [REDACTED],

Thank you for your sharing your thoughts and concerns. We will take your concerns into consideration, together with other community values and perspectives, as we go through a detailed planning and siting process to identify the least impactful route for these new facilities.

We will include your comment in our project record that will be submitted to the Arizona Corporation Commission.

I hope you will continue to stay engaged in the project and continue to provide your thoughts and comments. For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project>. We'll also be hosting a public open house on March 5th from 6:00 – 8:00pm at Grijalva Elementary School if you'd like to stop by at your convenience to learn more about the project and discuss further.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 2/20/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Online Comment Form

Email: [REDACTED]

Concern Topic: Location

Address: N/A

Comment Submitted:

Good morning. There is a utility easement for power running through our neighborhood (Oakbrook Villas). The easement is within the two proposed "arcs". How may we confirm if they easement is under consideration for the route?

Response Notes:

Ms. [REDACTED],

Thank you for your inquiry.

To answer your question, yes, the utility easement through your neighborhood is a location that TEP identified as an "opportunity" for the new facilities. An "opportunity" is simply a high-level pass, at the beginning of our siting study, to identify places that might make sense to place these new facilities. We look at things like major roads, railroads, existing utility infrastructure, and even natural linear features. Since there is an existing electrical transmission line running through your neighborhood, it's a natural location to consider adding a similar facility in the same location in order to minimize disturbance and impacts.

All that said, the utility easement through your neighborhood is 100 feet wide and the transmission line running through it is currently being rebuilt to accommodate a second electrical circuit. Because there is not any vacant land on either side of this infrastructure, it is likely not feasible for TEP to construct an adjacent line in this area. So, I suspect that we will quickly eliminate the utility corridor through your neighborhood from consideration.

I thank you for your question and pointing out this constraint for our consideration. We will include your comment in our project record that will be submitted to the Arizona Corporation Commission.

I hope you will continue to stay engaged in the project and continue to provide your thoughts and comments. For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>. We'll also be hosting a public open house on March 5th from 6:00 – 8:00pm at Grijalva Elementary School if you'd like to stop by at your convenience to discuss further.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 2/20/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Online Comment Form

Email: [REDACTED]

Concern Topic: Support

Address: N/A

Comment Submitted:

We're all for it. Area needs forward thinking projects that assure reliable power. Keep up the good work.

Response Notes:

Mr. [REDACTED]

Thank you for your supportive comment!

We will include your comment in our project record that will be submitted to the Arizona Corporation Commission.

I hope you will continue to stay engaged in the project and continue to provide any further thoughts and comments. For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>. We'll also be hosting a public open house on March 5th from 6:00 – 8:00pm at Grijalva Elementary School if you'd like to stop by at your convenience to learn more about the project and discuss further.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 2/19/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: N/A

Category: Email

Email: [REDACTED]

Concern Topic: Cost

Address: N/A

Comment Submitted:

How much is this going to raise cost?

Response Notes:

Ms. [REDACTED],

Thank you for your inquiry. To answer your question, it's too soon to say. We're at the very beginning stages of the project and don't even have a route for the transmission line identified at this point. It is possible that project costs could be incorporated into electric rates because this project would help provide reliable service day and night, all year long to TEP customers in the area. However, we really can't speculate about how the project might impact your bill – there are many factors that influence what you pay. I will say that we work hard to keep project costs down, and when evaluating different routing options, the cost to construct, operate, and maintain is one of the factors we include. I thank you for your question. We will include your comment in our project record that will be submitted to the Arizona Corporation Commission. I hope you will continue to stay engaged in the project and continue to provide your thoughts and comments. For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>. We'll also be hosting a public open house on March 5th from 6:00 – 8:00pm at Grijalva Elementary School if you'd like to stop by at your convenience to learn more about the project and discuss further.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 2/19/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Online Comment Form

Email: [REDACTED]

Concern Topic: Opposition/ Reliability/
Infrastructure/ Location

Address: N/A

Comment Submitted:

We understand the desire for more reliable power to that area but do not support the use of any above-ground solution for that. I am a life-long resident of Pima County and moved my family to the beautiful area of Manzanita Terrace and surrounding neighborhoods more than 25yrs ago. Our experience is that power in our area is very reliable; no major issues at all. Phase 1 especially, utilizing utility poles, will adversely affect the beautiful views and natural landscape in our area (= reducing property values = less taxes paid). Try proposing above-ground poles and wires in Oro Valley, Vail, Catalina Foothills areas and it does not even get a whiff ... are their areas more beautiful than ours; I argue that they are not. Rather, I suspect that our area is not as important (\$\$) in the eyes of our Pima County 'Leaders' and that is why there is an air of audacity to even propose this to us.

I AM NOT SUPPORTIVE OF THIS PLAN!

Why can't TEP upgrade existing utilities instead? Or why can't new transmission lines (in both Phase 1 & 2) follow the already commercialized Valencia Rd corridor instead and then follow the planned I-11 Corridor that will intersect Valencia Rd & up along the back-side of the Tucson Mountains? This seems like a less impactful route for above-ground lines; while still supporting growth to the SW part of Tucson.

Thank you for the opportunity to comment on this; however, I feel that all this is just window-dressing just to say the Public's input was 'incorporated' and no change to the plan is actually going to be considered. If I start to see large poles and transmission lines scarring our beautiful deserts and mountains along Irvington Rd, then I may seriously consider moving to another County.

Response Notes:

Mr. [REDACTED],

Thank you for your sharing your concern.

We're at the very beginning stages of the project and don't yet have a route identified for the transmission line. The pink arrows on the map shared with you are simply to illustrate that we need to identify a route to connect those two points with a transmission line.

In order to identify the best route for these electric transmission facilities, we're conducting a detailed siting study, that is heavily influenced by the local community. You raise several very valid concerns for us to consider, including: 1) looking for opportunities to utilize existing poles, 2) protecting the beautiful views of the surrounding natural areas, especially from Irvington Rd, and 3) looking at opportunities along major road corridors like Valencia Rd.

I thank you for providing us with this valuable feedback for our consideration. I assure you that your input, as well as input received from other residents in the area really matters and does influence the outcome of the project. TEP wants to be a community partner, and while this project is needed to provide electrical service to our customers, we'd like to find the best route that results in the least impact to the environment and the surrounding community.

We will include your comment in our project record that will be submitted to the Arizona Corporation Commission.

I hope you will continue to stay engaged in the project and continue to provide your thoughts and comments. For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>. We'll also be hosting a public open house on March 5th from 6:00 – 8:00pm at Grijalva Elementary School if you'd like to stop by at your convenience to learn more about the project and discuss further.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 2/18/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: [REDACTED]

Category: Online Comment Form

Email: [REDACTED]

Concern Topic: Rates

Address: N/A

Comment Submitted:

Is this to support all the new data centers TEP continues to encourage? And raise our residential rates to pay for it?

Response Notes:

Ms. [REDACTED]

Thank you for your inquiry.

To answer your question, no, this project is not needed to support new data centers.

The southwest portion of Tucson has seen substantial growth, both residential and commercial. Currently this area is served from an antiquated lower voltage system that can no longer keep pace with customers' growing energy needs. The Southwest Tucson Reliability Project will replace the older lower voltage equipment and create a looped transmission system that provides greater reliability, power quality, and capacity to existing and future customers in this area.

I thank you for your question. We will include your comment in our project record that will be submitted to the Arizona Corporation Commission.

I hope you will continue to stay engaged in the project and continue to provide your thoughts and comments. For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>. We'll also be hosting a public open house on March 5th from 6:00 – 8:00pm at Grijalva Elementary School if you'd like to stop by at your convenience to learn more about the project discuss further.

Thank you,

Clark Bryner

Southwest Tucson Reliability Project

Public Comment Record

Date Received: 2/12/2026

Heard About The Project Through: N/A

Commentor: [REDACTED]

Phone: N/A

Category: Online Comment Form

Email: [REDACTED]

Concern Topic: Info Request

Address: N/A

Comment Submitted:

I would like to receive update information on this project please. Thank you!

Response Notes:

Ms. [REDACTED],

Thank you for your interest in the project. I have added your email address to our project distribution list, and you will be included on all future project-related communications.

I hope you will continue to stay engaged in the project and provide any thoughts and comments you may have. For the latest updates on the project, I invite you to visit the project webpage at <https://www.tep.com/southwest-tucson-reliability-project/>. We'll also be hosting a public open house on March 5th from 6:00 – 8:00pm at Grijalva Elementary School if you'd like to stop by at your convenience to learn more about the project and discuss further.

Thank you,

Clark Bryner