



Correction Reason

Explanation



Address listed on attached drawings and/or application does not match TEP records

TEP wants to make sure that the **documents** attached to your application belong to your home. It is very important that the address on the application and associated documents match the information on your utility bill.



Duplicate project is already active for this premise

It is important that TEP knows which solar installation company you are working with so we can effectively coordinate with the various TEP departments and the installer building your system.



Email listed on application does not belong to applicant

The Interconnection Agreement is sent electronically via Docu-Sign to the email address provided. Please ensure the correct email is listed on the application so the property owner can receive and sign the document without delay.



Email listed on application is non deliverable

All communications regarding project progression will be sent via email. An undeliverable email can delay project milestones and prevent the receipt of time-sensitive information. Ensuring the correct email supports transparency, and maintains clear communication.



Incorrect service territory

The address listed on your solar application must match the service address listed on your utility bill. If this address is not within TEP service territory, TEP will not be able to review and approve the application.



Property owner does not match Assessor's Office records

The property owner listed on the application is responsible for signing the Interconnection Agreement. If the Assessor's Office hasn't yet updated ownership records, you can provide a copy of the Mortgage Statement or Deed as proof of ownership. Once the application is updated, this document will be securely deleted. [Pima County Assessor's Office](#)



TEP account number and/or TEP billing meter for the premise does not match TEP records

Your **billing meter** tracks how much electricity you use and how much extra energy your solar system sends back to the grid. The **point of interconnection** is where your system connects to TEP's grid, allowing energy to flow safely in both directions. When you send excess energy back, we use the **RCP rate** to credit your account, making sure you're fairly compensated and everything is accurately tracked.