



We're excited to help you move forward with your solar project!  
Here's what you can expect next:



## Meter Installation Timeline

Meter sets are typically completed **within a few days**, but in some cases, it may take **up to 30 business days**. Our average set time in 2025 is **5 business days**.



## What Happens Next

- o **Safety First:** Our Metering team will follow all current safety protocols and wear appropriate protective gear to keep everyone safe.
- o **Installer Responsibilities:** Your installer is responsible for making sure your system meets:
  - The **National Electrical Code**
  - **Local jurisdiction requirements**
  - **TEP's Service Requirements**

If there are any clear issues with these requirements, we won't be able to set the meter until they're resolved.

- o **Permission to Operate (PTO):** Once your meter is set, you'll receive your official **Permission to Operate letter** by email within **72 hours**. This letter gives you the green light to turn on your system.



## Access & Safety Reminders

To help us complete your meter set smoothly:

- o Please ensure we have a **clear and safe workspace**.
- o Let us know if you have a **beloved pet in the yard** or a **locked gate** — we want to keep everyone safe and avoid delays.
- o If access is restricted, we may need to **schedule your meter set** in advance.



## Important Notes

- o **Thanks to our AMI Meter Exchange project, which upgraded all meters in our service area with the latest technology, meter installations are now quick and seamless.**  
In most cases, there's no need to worry about a power outage during the process. Our team can complete the work without needing to contact you — unless there's an access issue at your property.
- o After you receive your PTO letter, your **installer will help you power on your system**. For safety reasons, TEP personnel do not energize customer owned systems.