



Bill Estimation Methodologies

Tucson Electric Power Company (TEP) regularly encounters situations in which TEP cannot obtain a complete and valid meter read. No matter the cause of the need to estimate the read, the following methods are used depending on the circumstances.

Previous Year Formula

For: Same customer with at least one year of history

TEP would generate a bill based on customer usage from the previous year using the "Previous Year" formula as follows:

If last year's usage was estimated, see Previous Month Formula:

Per day usage = last year's usage for same month / number of days in billing period
(for "time of use" (tou) this would be applied to each period)

Estimated usage = per day usage X number of days in this month's cycle
(for tou this would be applied to each period)

Previous Month Formula

For: Same customer at same premise with less than one year of history

TEP would generate a bill based on customer usage from the previous month using the "previous month" formula as follows:

If last month's usage was estimated, see Trend Formula:

Per day usage = last months usage / number of days in billing period
(for tou this would be applied to each period)

Estimated usage = per day usage X number of days in this month's cycle
(for tou this would be applied to each period)

Trend Formula

New Customer at same premise

TEP would generate a bill using the "Trend" formula, based on customer's usage trend as described below:



TEP's customer information system (CIS) would generate a bill based on trend. Customers are assigned to a Trend area which differentiate consumption based on different geographic areas. Secondly, the customer is assigned to a Trend class which is used to differentiate consumption trends based on the type of service and type of property. An example of this would be residential, commercial, and industrial usage. Thirdly, all consumption is identified using unit of measure code and a time of use code. Within TEP's CIS, a trend record is created from each billed service. This record becomes part of a trend table. During estimation, consumption from three prior bill cycles is compared to the consumption from the same cycle in the previous month to determine a trend. This trend, plus a tolerance, is used to create a usage amount for bill estimation.

Estimated consumption for register read = Customer's usage in previous period / Average customer's usage in previous period X Average customer's usage in current period

No History

TEP would not generate a bill until a good meter read was acquired then use known consumption to estimate previous bills.

Demand Estimate

For accounts that have a demand billing component TEP collects interval data. This interval data is used to manually estimate demands using the following methodologies:

Same customer at same premise with at least one year of history

TEP would generate a bill based on customer usage from the previous year using the following formula:

Estimated Demand = last year's demand for same month

New customer at same premise with at least one year of history

TEP would generate a bill based on customer usage from the previous month using the following formula:

Estimated Demand = last month's demand

Same customer at same premise with less than one year of history

TEP would generate a bill based on customer usage from the previous month using the following formula:

Estimated Demand = last month's demand

New customer at same premise with less than one year of history

TEP would generate a bill based on customer usage from the previous month using the following formula:

Estimated Demand = last months demand

No History

TEP would not generate a bill until a good demand read was acquired then use known demand to estimate previous bills.