

# Heat Pump Water Heater Program Application Form



Tucson Electric power offers residential customers a \$400 rebate for the purchase and installation of an ENERGY STAR® heat pump water heater equipped with a wireless, programmable timer/controller. The rebate will be issued as a credit on your TEP account.

## Assessment Authorization

Customer Name \_\_\_\_\_

Customer Service Address (the "Property")  
\_\_\_\_\_

Contact Email \_\_\_\_\_

Daytime Phone # \_\_\_\_\_

Mailing Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

## Heat Pump Water Heater Information

HPWH Make \_\_\_\_\_ Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_ Size of Tank (Gallons) \_\_\_\_\_

Installer \_\_\_\_\_ Installation Date \_\_\_\_\_

Timer/Controller included?

If Separate

Make & Model of Timer/Controller

## Terms and Conditions

As the owner or authorized representative of the Property, I hereby authorize TEP's employees and authorized agents (collectively the "TEP Parties") to enter upon and into the Property, to the extent requested by TEP Parties, to confirm installation of the qualified heat pump water heater and verify eligibility for the rebate. I understand that the TEP Parties shall not inspect the installation methods used, nor the equipment and materials used, and I bear all risk associated therewith. I further understand that TEP's determination of rebate eligibility shall not be construed as any verification that the heat pump water heater was installed in a safe, code compliant and legally permissible manner. I understand, as the authorized representative of the Property and as a TEP customer, that a rebate of up to \$400 will be credited to my TEP account after TEP's verification that all Program requirements have been met. I hereby agree to indemnify and release the TEP Parties from and against any and all claims, liabilities, losses or damages whatsoever caused by products installed at or in the Property and TEP's presence at the Property except to the extent directly caused by the gross negligence of the TEP Parties.

Authorized Signature \_\_\_\_\_ Date \_\_\_\_\_

Please Print Name \_\_\_\_\_

## Program Eligibility

To participate in the program, you must:

- Be a TEP residential customer.
- Purchase and install a new heat pump water heater with a timer/controller, either included with the unit or purchased and installed separately in this calendar year. Rebates are not offered on used or refurbished products.
- The product must be purchased from a local retailer or an online retailer that ships the item to the customer's service address in TEP's territory.
- The product must be installed by a licensed installer, who must provide proof that the work was properly permitted.
- Provide proof of purchase for the water heater.
- Connect the timer/controller to Wi-Fi with a strong signal strength.
- Program the timer/controller to not operate during on-peak hours of 3–7 p.m.
- Allow a TEP representative to visit and enter your property to verify program requirements are met.

## Application Process

- Please complete this application before a site visit is scheduled.
- A TEP representative will review your application for completeness and program eligibility.
- Customers with approved rebate applications will receive a credit on their electric bill.
- Rebates are subject to the availability of funding and the program is subject to change without notice.

## Submit this form

Email to [TEPExistingHomes@tep.com](mailto:TEPExistingHomes@tep.com)