

Report Street Light Problems

To report a problem with a street light, use these guidelines to help you determine the right owner so that the issue can be addressed as quickly as possible. Below are common characteristics.

City of Tucson Street Lights



Numbered horizontally; correlate with nearby address



Include a breaker box



Installed on poles bolted to the ground



Connect with pole-mounted "mini-weather head"



Are mounted on a pole with an electric meter box attached



May have a stone-like exterior known as exposed aggregate

To report a street light problem to the City of Tucson:

- Send email message to tdotconcerns@tucsonaz.gov
- Call (520) 791-3154

TEP Dusk to Dawn Lights



If numbered, number is vertical and begins with "D2D"



Number located about 10 feet above ground or just below the lamp arm



Poles will be buried in the ground

Will not include a breaker box

To report a street light problem to TEP:

- [Email TEP](#)
- Call (520) 623-7711

Pima County

Most lights mounted on galvanized metal poles



Light poles at traffic signal intersections are numbered 1-14 and may include a letter (as pictured) along the intersection approach. Numbering begins at the northeast corner and continues clockwise.

Poles for arterial street lights are identified with letters to indicate direction and pole numbers (i.e. "N1" for north 1, "N2" for north 2, "W1" for west 1).

To report a street light problem to Pima County:

- Use the Transportation online maintenance form at webcms.pima.gov
- Call (520) 724-6410

Other Ownership

- Street lights may be privately owned
- To report street light problems on state roadways, contact TEP or the [Arizona Dept. of Transportation online](#) or at 602-712-7355.

