

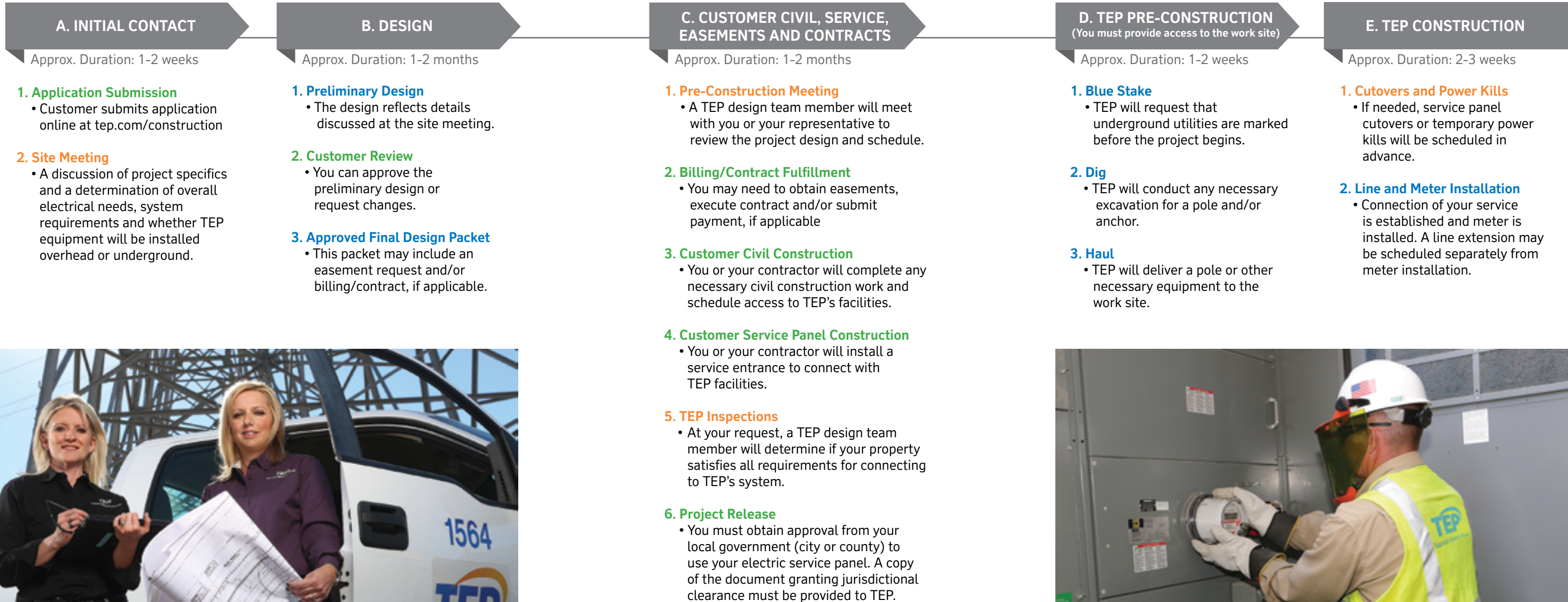
Service Connection GUIDE

Tucson Electric Power is committed to serving your energy needs. We look forward to working with you to establish electrical service to your home or business, connecting you to a network that provides safe, reliable power for nearly a million local residents.



This document will guide you through the process of completing a line extension to establish power. The process involves five stages, each with one or more steps that must be taken by **you** and/or **TEP**.

PROCESS OUTLINE: • Stages and Steps
Legend: **Customer** | **TEP** | **Customer & TEP**



Definitions and commonly used terms

- **Easement** – The legal right to use the real property of another party for a specific purpose, such as installation of an electric line.
- **Jurisdictional Clearance** – Approval by the local governing agency that declares that all work specified in the building permit is in accordance with the agency's standards and requirements.
- **Power Kill** – A task performed by TEP to de-energize an electric service panel.
- **Civil Construction** – Work including but not limited to trenching, backfilling, grading and material installation in preparation for utility work.
- **Line Extension** – The addition of TEP lines and equipment necessary to deliver electric service to a customer.
- **Service Entrance/Panel** – The connection point where TEP's electric facilities connect to your electrical system. This is where TEP's meter will be installed.
- **TEP Equipment Access Appointment** – A scheduled appointment with a TEP crew member to gain access to an energized piece of TEP equipment.
- **Cutover** – A transfer of electric service from an existing service panel to a new panel.



FAQ'S

- Q. How much will it cost to establish a new electric service connection?
 - A. Qualified applicants may be eligible for line extensions up to 500 feet at no cost. Qualifications will be determined by your TEP design team member. Billing may be on a per foot or actual cost basis, some of which may be refundable.
- Q. How long will it take to develop a new line extension?
 - A. It typically takes 4 to 5 months, depending on project scope.
- Q. Will my service connection be developed overhead or underground?
 - A. That determination depends on several factors that will be discussed during your initial meeting with a TEP design team member.
- Q. Who is responsible for civil construction?
 - A. The customer is ultimately responsible for completing the civil construction work as outlined by TEP's design team member. The extent of civil construction will be determined by the type of service - either overhead or underground – and other factors.
- Q. What if I have additional questions not addressed in this guide?
 - A. Scan the QR code below or visit tep.com/construction to find more helpful resources.

Tools and Resources

Scan this code with your smart device to learn more.



Topics include:

- Standards
- Area Map
- Costs
- Contracts
- FAQs
- Definitions
- Contacts

Contacts

Main number: 520-918-8300

- Inspections
- Power Kills
- Applications for Service
- TEP Equipment Access Appointments
- Jurisdictional Clearance Notification

Contact information for the
Design and Project Management Team
can be found at tep.com/serviceareamap

More savings, more service...

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